

Next Generation Reporting for Quest



Optimize Insights is the next generation in subscription management reporting. It sits at the heart of TRG Screen's new Optimize platform and is now available for Quest – our comprehensive request management system.

Proactively manage and optimize incoming business requests and enquiries with comprehensive analytics, actionable insights and vital management reporting on service requests from across the organization.

<p>Insights Library</p> <p>Curated library of visual analytics and actionable insights</p>	<p>Dashboard Studio</p> <p>Personalize BI-powered dashboards and visualizations</p>	<p>Pivot Studio</p> <p>Manipulate raw data with drag and drop visualizations</p>	<p>Extend Datasets</p> <p>Extract and integrate reporting datasets via web APIs</p>
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Optimize Insights turns your request, enquiry and workflow management metrics into actionable insights

Research, information, market data, operational and similar service teams benefit from visual analytics and insights that answer critical questions about your request management processes and workflows.

<p>Requests</p> <p>Full transparency into activity, assignments, progress and results</p>	<p>Time Entries</p> <p>Report (and bill) on recorded time per individual request</p>	<p>Survey responses</p> <p>Insight into requestor's satisfaction with responses provided</p>	<p>Team Productivity</p> <p>Clear visibility into everyone's workload and progress – focus of time and energy</p>
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Are you ready to change the way you manage, analyze and report on your requests, enquiries & workflows?

Request and workflow management can be hard to get to grips with. Optimize Insights allow you to create order for research, information, market data, operational and similar service teams dealing with a high volume of enquiries and requests.



Global Market Leader in Enterprise Subscription Management

TRG Screen • Optimize Insights

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